



Welcome to the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS)!

Enter your login information below.

Need an account? [Create Account](#)

Click "Create Account"

### Recent Announcements


Please use Internet Explorer or Safari

When accessing courses, please use Internet Explorer or Safari as your browser.

You should see a men [More](#) ▾

Welcome to the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS)

Please visit <http://go.cms.gov/LMSUpgrade> to learn how to create an account and log on to the LMS/PO [More](#) ▾

\* Login ID   
  
**!** This field is required. [Forgot your login ID?](#)

\* Password  
  
**!** This field is required. [Forgot your password?](#)

[Log In](#)

[Contact Administrator](#)



### Create New Account

\* Login ID

\* Password

\* Confirm Password

\* First Name

Middle Name

\* Last Name

\* Email Address

\* Confirm Email Address

\* Health Care Provider

\* Health Care Facility Type

\* Other Health Care Facility Type

\* Association

\* Address

\* City

\* U.S. State

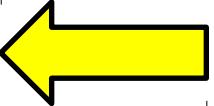
\* Postal Code

\* Work Phone

Enter all demographic information and submit.

Choose "Front Office Staff"

Type "FMO"



\* Organization



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\* Login ID  
  
[Forgot your login ID?](#)

\* Password  
  
[Forgot your password?](#)

[Log In](#)

[Contact Administrator](#)

Once you have your Login ID and Password created, you can log in.



Official Information Health Care Professionals Can Trust

Click on "Training Catalog"

### RECENT ANNOUNCEMENTS

- Please use Internet Explorer or Safari** 1/19/2016  
When accessing courses, please use Internet Explorer or Safari as your browser. You should see a menu on the left-hand side of the course screen that will allow you to move through the course when usi...
- Welcome to the Medicare Learning Network® (MLN) Learning Management and Product Ordering System (LM/POS)** 8/7/2015  
Please visit <http://go.cms.gov/LMSUpgrade> to learn how to create an account and log on to the LMS/POS. The MLN LM/POS gives you free, immediate access to MLN educational pro...  
[More... >>](#)

### FAQS

- How do I access the post-assessment and receive a certificate for participating in an activity that offers continuing education (CE) credit?**  
If you do not have an LMS account: 1. Go to the LM/POS Homepage <https://learner.mlnlms.com>. 2. Click on "Create Account." 3. Enter information for all the required fields (with the red asterisks) and ...
- How do I access the product ordering system (POS) and order products that are available in hard copy format?**  
To access our product ordering system: 1. Go to the LM/POS Homepage <https://learner.mlnlms.com> 2. Enter your login ID and password and click on Log In 3. Click on Training Catalog 4. Enter the keywo...
- What is the Learning Management and Product Ordering System (LM/POS)?**  
The LM/POS is the system the Medicare Learning Network (MLN) uses to host and track our educational activities, post-assessments and certificates. This system also provides access to MLN products in ...
- I have a question and the answer isn't in these FAQs. Who can I contact for help?**

### SEARCH

Any words

### BROWSE CATEGORIES

- 5010 (6)
- Coding Information (16)
- Communicating with Patients (3)
- Durable Medical Equipment, Prosthetics, Orthotics, (14)
- Evaluation and Management (E/M) (1)
- Fraud and Abuse (10)
- General Medicare Program Information (54)
- Home Health (3)
- Medicare Payment Policy (25)
- Medicare Preventive Services (8)
- Medicare Shared Savings Program (6)
- Office Management Information (6)
- Physician Quality Reporting (1)
- Podcast (26)
- Provider Compliance (30)
- Provider Specific Information (23)
- Provider Supplier Enrollment (10)
- Remittance Advice (5)



Official Information Health Care  
Professionals Can Trust



### Browse Training Catalog

Search

Search for:

Any words



Search

See more search criteria

### Browse by Category

5010 (6)

Durable Medical Equipment, Prosthetics, Orthotics, (14)

General Medicare Program Information (54)

Medicare Preventive Services (8)

Physician Quality Reporting (1)

Provider Specific Information (23)

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Podcast (26)

Provider Supplier Enrollment (10)

Communicating with Patients

**Fraud and Abuse (10)**

Medicare Payment Policy (25)

Office Management Information (6)

Provider Compliance (30)

Remittance Advice (5)

Click on "Fraud and Abuse (10)"

## Browse Training Catalog

Medicare Fraud and Abuse: Prevention, Detection, and Reporting and Launch

is category

Search within this category

Search

in "Fraud and Abuse"

Medicare Fraud and Abuse: Prevention, Detection, and Reporting (Developed May 2012, Revised November 2014) (Contact hours: 70 minutes)



Description

### Course Description

This WBT course is designed to provide education on how to identify Medicare fraud and abuse and understand the related law and penalties. It includes information on what entities and safeguards protect against fraud and abuse as well as how you can help prevent and report it.

### Target Audience

This activity is designed for all Medicare Providers.

### Goal

The goal of this activity is to educate the health care professionals about prevention, detection, and reporting of

Avoiding Medicare Fraud and Abuse: A Roadmap for Physicians (Developed March 2012, Revised November 2014) (Contact hours: 30 minutes)



Description

### Course Description

This WBT is designed to provide education on the federal laws that combat fraud and abuse. It includes the identification of "red flags" that could lead to potential legal liability, compliance recommendations for physicians, real-life fraud and abuse case examples, and helpful online resources about fraud and abuse.

### Target Audience

This activity is designed for a physician target audience.

### Goal

The goal of this activity is to educate physicians about

Safeguarding Your Medical Identity (Developed April 2012, Revised October 2014) (Contact hours: 60 minutes)



Description

### Course Description

This WBT course is designed to provide education on medical identity theft. It includes information on how to recognize risks and resources you can use to protect your medical identity. Please click here to download educational materials related to this course.

### Target Audience

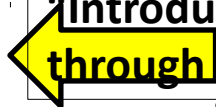
This activity is designed for Physicians and other Health Care Professionals.

### Goal

The overall objective of this activity is to inform physicians and

*... Fraud and Abuse  
... Fraud and Abuse Laws  
... tion of Medicare Fraud a  
... n of Medicare Fraud anc  
... g Medicare Fraud and A*

Start the module by selecting  
“Introduction” and proceeding  
through the modules.



Once you have completed the modules, begin the Post-Assessment test.”

## Medicare Fraud & Abuse: Prevention, Detection, & Reporting

[GLOSSARY](#)[RESOURCES](#)[PRINT](#)[HELP](#)

### Post-Assessment

Let's do a brief Post-Assessment to determine what you have learned about Medicare fraud and abuse.

This assessment asks you 10 questions about Medicare fraud and abuse and should take you about 10 minutes to complete. Please choose the answer for each question by clicking on the button next to your answer for each question. After you select an answer for each question, feedback for the question will appear.

**NOTE:** To get credit for each question, you must select the correct response. Be sure to select an answer on each screen before advancing to the next question. **You may change your answer to a question until you click the “SUBMIT ANSWER” button, at which time your answer is submitted.** After you submit your answer, the “NEXT” button will appear. Click the “NEXT” button to continue to the next question. Do not click the “X” button in the upper right-hand corner of the window as this will cause you to exit the Web-Based Training (WBT) course and the system will not record your progress. You can only move forward in the Post-Assessment and you can answer each question only once.

You'll have the option to print your score once you're finished. After successfully completing the course, you will be able to print a certificate. Successfully completing the course includes completing all lessons, achieving a passing grade of at least 70 percent on the Post-Assessment, and completing the course evaluation. Instructions on printing your certificate will be provided after passing the Post-Assessment.

Click the “NEXT” button to continue.

[NEXT](#)



### Post-Assessment Results

#### CERTIFICATE INSTRUCTIONS

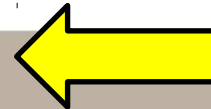
Congratulations! You scored **70 percent** on the Post-Assessment. Click the "[CERTIFICATE INSTRUCTIONS](#)" button at the left for instructions on how to print your certificate. Do not click the "X" button in the right-hand corner of the window to exit the WBT course as this will cause you to exit the WBT course and the system will not record your progress.

Click the links below to see your answers

- Question 1: [CORRECT](#)
- Question 2: [INCORRECT](#)
- Question 3: [CORRECT](#)
- Question 4: [CORRECT](#)
- Question 5: [INCORRECT](#)
- Question 6: [CORRECT](#)
- Question 7: [CORRECT](#)
- Question 8: [CORRECT](#)
- Question 9: [CORRECT](#)
- Question 10: [INCORRECT](#)

You must score at least 70% on your Post-Assessment test.

You can review any missed answers by clicking on "Incorrect"



Once you have finished reviewing your answers, click "Certificate Instructions" to complete the assessment.

### Post-Assessment Results

[CERTIFICATE INSTRUCTIONS](#)

Congratulations! You scored 70 percent on the Post-Assessment. Click the "[CERTIFICATE INSTRUCTIONS](#)" button at the left for instructions on how to print your certificate. Do not click the "X" button in the right-hand corner of the window to exit the WBT course as this will cause you to exit the WBT course and the system will not record your progress.

Click the links below to see your answers

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- Question 7: [CORRECT](#)
- Question 8: [CORRECT](#)
- Question 9: [CORRECT](#)
- Question 10: [INCORRECT](#)

## Medicare Fraud & Abuse: Prevention, Detection, & Reporting

GLOSSARY

RESOURCES

PRINT

HELP

### Congratulations!

You've successfully completed the Medicare Fraud & Abuse: Prevention, Detection, and Reporting Web-Based Training (WBT) course.

#### Printing Your Certificate

To print your certificate, you must have completed the Post-Assessment and WBT course evaluation. You must have received an 70 percent or higher on the Post-Assessment. Click the [FINISH COURSE](#) navigation button at the left to complete and exit the course. Do not click the "X" button in the right-hand corner of the window to exit the WBT course as this will cause you to exit the WBT course and the system will not record your progress.

To access your certificate, follow these steps:



**CLICK TO  
FINISH  
COURSE  
AND GET  
CERTIFICATE**

1. Go to the Learning Management/Product Ordering System(LM/POS) Homepage <https://learner.mnlms.com>.
2. Enter your login ID and password and click on Log In.
3. Click on "Transcript".
4. Click "View Certificate".
5. If you haven't already selected your credit type (or if you selected the wrong type before), click on "Select Credit Type" next to the credit type you want. Otherwise, skip to step 6.
6. Click "View Certificate".
7. When you get a message asking if you want to open the certificate at the bottom of your screen, click "Open".
8. Your certificate will open in a new window. Select "File" and then either "Save As" or "Print" to save or print your certificate.

#### To print your certificate landscape:

1. Open your certificate.
2. Click the "Print" icon above the certificate.
3. Click on "Properties".
4. Click on "Landscape".
5. Click on "OK".
6. Click on "OK" again.

Click the [FINISH COURSE](#) button to complete and exit the course. Click on the "PRINT" button above to print this page.



Browse Training Catalog



# Medicare Fraud and Abuse: Prevention, Detection, and Reporting (Developed and Revised November 2014) (Contact hours: 70)

Click on "View Details" to bring up summary page.

[View Details](#)  
You have made other attempts on this item. [View All Attempts](#)

You completed this item on 1/26/2014

You should now see the module showing as completed in the main window.

[Open Current Attempt](#) [Open New Attempt](#)

Online

Format:

Course Provider:  
CMS MLN

Course Number:

Duration (Hours):

Description:

Course Description

This WBT course is designed to provide education on how to identify Medicare fraud and abuse and understand the related law and penalties. It includes information on what entities and safeguards protect against fraud and abuse as well as how you can help prevent and report it.

Rating: ★★★★★ Rate



Official Information Health Care Professionals Can Trust

Click on "Training Catalog"

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[More... >>](#)

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Any words

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- Provider Specific Information (23)
- Provider Supplier Enrollment (10)
- Remittance Advice (5)

My Own Learning

0 Kim Patterson



Training Home My Upcoming Learning Transcript Training Catalog

In the Search box enter "Medicare Parts C and D General Compliance Training" and hit "Search"

### Browse Training Catalog

Search

Search for: Medicare Parts C and D General Compliance Training

See more search criteria

Search

### Browse by Category

- 5010 (6)
- Durable Medical Equipment, Prosthetics, Orthotics, (14)
- General Medicare Program Information (54)
- Medicare Preventive Services (8)
- Physician Quality Reporting (1)
- Provider Specific Information (23)
- Rural Health (9)
- Coding Information (16)
- Evaluation and Management (E/M) (1)
- Home Health (3)
- Medicare Shared Savings Program (6)
- Podcast (26)
- Provider Supplier Enrollment (10)
- Communicating with Patients (3)
- Fraud and Abuse (10)
- Medicare Payment Policy (25)
- Office Management Information (6)
- Provider Compliance (30)
- Remittance Advice (5)

My Own Learning



Training Home My Upcoming Learning Transcript Training Catalog

Search [input] Search within results Start a new search Search

Narrow Your Search

Categories

- General Medicare Program Information (52)
Provider Compliance (30)
Medicare Payment Policy (25)
Podcast (24)
Provider Specific Information (22)
Coding Information (16)
Durable Medical Equipment, Prosthetics, Orthotics, (11)
Fraud and Abuse (10)
Provider Supplier Enrollment (10)
Rural Health (9)
Medicare Preventive Services (8)

Search Results

Classroom Calendar View Print

You searched for 'Medicare Parts C and D General Compliance Training'

223 Items

Medicare Parts C and D General Compliance Training (December 2015) (Contact hours: 20 min.)
Course Description This WBT is designed to provide education on Medicare Parts C and D compliance.
Your Cost: \$0.00 Type: Online

Combating Medicare Parts C and D Fraud, Waste, and Abuse (December 2015) (Contact hours: 30 min.)
Course Description This WBT is designed to provide education on combatting Medicare Parts C and D fr
Your Cost: \$0.00 Type: Online

2015 Medicare Part C and Part D Reporting Requirements and Data Validation (January 2015) (Contact hours: 115 minutes)
Course Description: Target Audience: This activity is designed for Data Validation Contractors and S
Your Cost: \$0.00 Type: Online

Medicare Learning Network® (MLN) Suite of Products & Resources for Compliance Officers (September 2015)
Learn about: general compliance guidelines; the claims submission process; as well as initiatives an
Your Cost: \$0.00 Type: Bundle

Choose this option and launch the module.



Start the module by selecting  
“Introduction” and proceeding  
through the modules.





Once you have completed the modules, begin the “Post-Assessment Test.”

## Medicare Parts C and D General Compliance Training Post-Assessment

RESOURCES

HELP

### Post-Assessment

This assessment asks you 10 questions about Medicare Parts C and D compliance programs. It should take about 5 minutes to complete. Please choose the answer for each question by clicking on the button next to your answer. **You may change your answer to a question until you click on the “SUBMIT ANSWER” button, at which time your answer is submitted.** After you submit your answer, the “NEXT” button will appear, along with feedback on your answer. Click on the “NEXT” button to continue to the next question. You can only move forward in the Post-Assessment and you can answer each question only once.

Click the “NEXT” button to continue to the first Post-Assessment question.

MAIN MENU

NEXT

# Medicare Parts C and D General Compliance Training Post-Assessment

PRINT

RESOURCES

HELP

## Post-Assessment Results

Congratulations! You scored **100 percent** on the post-assessment. **This course is now complete and you can print your certificate.** After completing a short survey about this course, your certificate will be available for download or print through your Medicare Learning Network® (MLN) transcript. Click the "CERTIFICATE INSTRUCTIONS" button for detailed instructions on how to take the survey and print your certificate.

Click the links below to see your answers.

- ✓ 1) [CORRECT](#)
- ✓ 2) [CORRECT](#)
- ✓ 3) [CORRECT](#)
- ✓ 4) [CORRECT](#)
- ✓ 5) [CORRECT](#)
- ✓ 6) [CORRECT](#)
- ✓ 7) [CORRECT](#)
- ✓ 8) [CORRECT](#)
- ✓ 9) [CORRECT](#)
- ✓ 10) [CORRECT](#)

You can review any missed answers by clicking on "Incorrect"

Your certificate is now available in your transcript.

What would you like to do next?

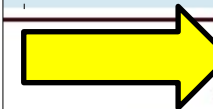
[PRINT YOUR POST-ASSESSMENT RESULTS](#)

[VIEW DETAILED INSTRUCTIONS ON HOW TO RECEIVE YOUR CERTIFICATE](#)

[CLOSE COURSE](#)

[CLOSE COURSE](#)

Click "Certificate Instructions" to complete course.



[CERTIFICATE INSTRUCTIONS](#)

Click "Quiz Summary" at the end of the assessment to view your answers.

**THIS COURSE IS NOW  
COMPLETE.  
YOU MAY CLOSE WINDOW  
OR USE THIS BUTTON TO  
EXIT.**

## Parts C and D General Compliance Training Post-Assessment

[PRINT](#)[RESOURCES](#)[HELP](#)

**Congratulations! You successfully completed the course.**

### Printing Your Certificate

Click the button on this page or close the course window to exit the course. Once you exit the course and you return to the course description page, follow these directions.

#### Follow these steps to access and/or print your certificate:

1. Select "Transcript" in the menu bar.
2. Select "View Certificate." If you haven't already selected your credit type (or if you selected the wrong type before), select "Select Credit Type" next to the credit type you want.
3. Select "View Certificate."
4. The certificate is a PDF. If your certificate does not automatically open, select "Open" when you get a message at the bottom of your screen asking if you want to open the certificate.

**Note:** If nothing happens, make sure your browser allows pop-ups on the <https://learner.mlnlms.com> domain.

5. Your certificate will open in a new window. Either save or print your certificate for your records.

#### To print your certificate in landscape:

1. Open your certificate.
2. Select the print icon above the certificate.
3. Select "Landscape."
4. Select "Print."