

For agents to complete their certification they need to go to [www.unitedhealthproducers.com](http://www.unitedhealthproducers.com) with their login information and follow the steps below:

Select **Electives** in the upper left hand corner and take the following course:

### **2013 Care Improvement Plus Product Training**

Then go back and select **Certifications** in the upper left hand corner.

Please note that once you click on a certification course you'll notice at the bottom left hand corner of **some** courses it will say RESOURCES. Click on **RESOURCES** then click on **Module PDF (printable version of this module)**. This will allow you to save a PDF version of the certification course which you can reference during the test. This makes it like an open book test, which should help you pass the first time.

To sell the AARP Medicare Supplement, AARP Medicare Advantage, CIP Medicare Advantage, UHC PFFS, and AARP PDP please take the following courses:

2013 Medicare Basics

2013 Medicare Basics Test

2013 Ethics and Compliance

2013 Ethics and Compliance Test

2013 Before the Sale

2013 AARP 101

2013 Medicare Advantage Plans (HMO, PPO, POS, excluding PFFS)

2013 Medicare Advantage Plans (HMO, PPO, POS, excluding PFFS) Test

2013 Private Fee-for-Service Plans (PFFS)

2013 Private Fee-for-Service Plans (PFFS) Test

2013 AARP Medicare Supplement Plans

2013 AARP Medicare Supplement Plans Test

2013 Medicare Prescription Drug Plans

2013 Medicare Prescription Drug Plans Test

2013 Dual Special Needs Plans (SNP)

2013 Chronic Illness Special Needs Plans

2013 Chronic Illness Special Needs Plans Test