

DEPARTMENT	PHONE NUMBER	ADDITIONAL DETAILS
Aetna Commissions	800-622-3435	
Aetna Dental (Delta Dental Services)	888-963-6612	
Aetna E & O Coverage	877-524-0265	
Aetna Enrollment (TeleSales)	800-247-1051	
Aetna Formulary Exceptions	800-414-2386	
Aetna Life Insurance	800-523-5065	
Aetna Medicare Client Services / Enrollment	877-320-4571	
Aetna Member Services	800-282-5366	
Aetna Member Services (FL HMO)	855-423-9420	
Aetna Rx Home Delivery/Mail Order	844-741-8423	
Agent Oversight	800-266-8807	option 1, ext 2132445 or 2132448
AHIP Site Tech Support	866-234-6909	
Ascend Electronic Application Tool Tech Support	866-338-7772	
Avaya Tech Support	888-238-6262	
Broker Product Inquiries - MAPD	844-364-2149	
Broker Product Inquiries - PDP	844-364-2148	
Broker Support Department (fax)	724-741-7285	
Broker Support Department (phone)	866-714-9301	
CMS	800-633-4227	
Coventry Dental Services	866-690-4916	
Coventry Enrollment	877-409-8047	
Coventry Enrollment (TeleSales)	877-988-3589	
Coventry Formulary Exceptions	800-551-2694	
Coventry Member Services	866-364-5663	DE, FL, GA, MD, MO, OH, PA, TN, VA, WV
Coventry Member Services	866-667-3059	IA, ID, IL, KS, LA, NC, NE, NV, OK, SC, UT, WY
FL HMO Customer Service	855-423-9420	
Florida Aetna Dental	800-521-2651	
Individual Medicare	888-542-3862	
LAAU	866-511-2863	
Mail Order Rx (Aetna Rx)	866-612-3862	
Medicare Appeals and Grievances	800-533-0367	Coventry MAPD member services
Medicare Supplement	800-264-4000	Option 3 and then Option 1
No More Forms Tech Support	800-686-8279	
Producer World Tech Support	800-225-3375	
Provider Services	888-632-3862/ 800-624-0756	
Silver & Fit	866-333-4274	
Silver Sneakers	866-584-7389	
Small Group	800-297-7145	
Under 65	888-542-3862	
Aetna Health (getting quotes)(small group)	800-(634-98524)	
Aetna Sales Support	800-832-2640	
Telephonic Scope of Appointment	844-334-2247	