



2017 WellCare Certification Instructions & Assistance

WellCare offers a \$50 discount to our producers via the AHIP/WellCare co-branded link:

http://www.ahipmedicaretraining.com/clients/wellcare/agents/1099

NOTE: WellCare does not provide reimbursement for AHIP completed through a different link and paid for in full.

First time transmitting AHIP to WellCare:

Follow these steps below to ensure WellCare receives your completed 2017 AHIP:

- 1. Login to AHIP using the co-branded link
- 2. Access your profile
- 3. Once in your profile, add either your National Producer Number (NPN) or WellCare University (LMS) ID to provide recognition for a successful transfer to WellCare University.

Note: Your LMS ID is the username you use to login to WellCare University, and is typically the first initial of your first name, your last name and the last four digits of your SSN. EX: JDoe0000 for John Doe ***-**-0000

WARNING: If the steps above are not followed, your completed AHIP WILL NOT successfully transfer to WellCare!

Returning Producers transmitting AHIP to WellCare:

After you have successfully completed the AHIP training, your National Producer Number (NPN) will be recognized and a "Completion Transmission" page will display to confirm completion of the course and automatic submission to WellCare University.

Note: You will not see a 'submit' or 'transfer' option to click.

Additional Tools for AEP Prep:

- <u>Secured Producer Portal:</u> Browse through the portal for important need-to-know information available to producers regarding applications and enrollments, commissions, training, marketing and selling WellCare products, event management and more!
- Member Mentions newsletter: Read up on upcoming member initiatives
- WellCare Producer Resource Center: Access important WellCare numbers, news, formularies, and more.
- **WellCare Writes**: Look for the eNewsletter, "WellCare Writes" for important 2017 AEP information and so much more!
- Agent Assisted Enrollment Tool: Utilize WellCare's electronic application system