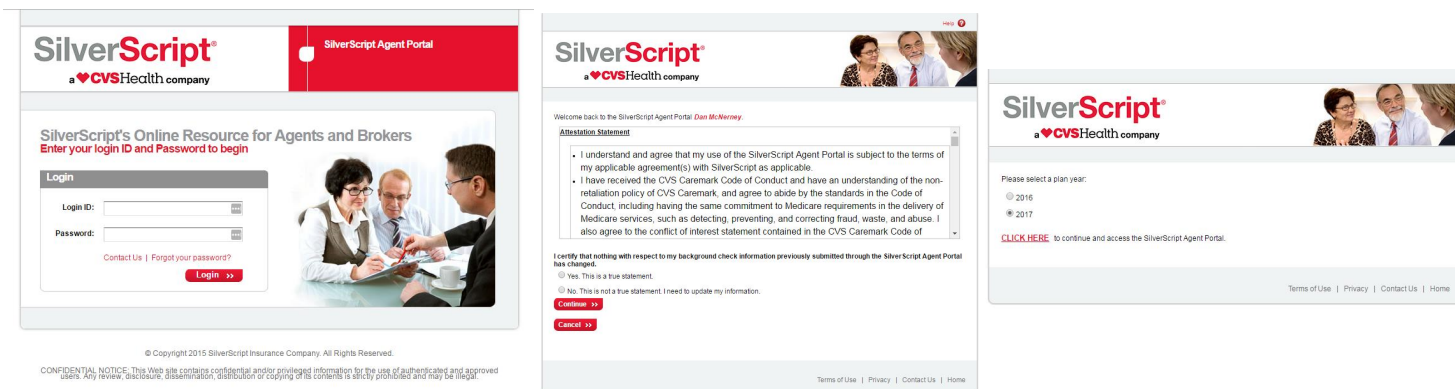


2017 SILVERSCRIPT CERTIFICATIONS: Typically takes about a week to be assigned a user name. The agent will receive an email or may try first letter of first name and full last name, followed by RIM for their login. (Example KFancherRIM) First time password will be password1. No face-to-face or webinar training is required.

- Go to www.SilverScriptAgentPortal.com Login. Click YES. This is a true statement. Then Continue. Then click on 2017 and click 'CLICK HERE'. Then select on 'Training & Certification' located on left hand side. Once the new screen generates scroll all the way to the bottom and click on 'CLICK HERE to Access Online Training'. A new screen will pop up. Click on the '2017 SilverScript Annual certification for contracted PDP Agents'.
- IF YOU HAVE NOT TAKEN THE AHIP: Complete all three sections.
- IF YOU HAVE COMPLETED YOUR AHIP: The first 3 courses will already be completed due to your AHIP. You will have to complete one course:



2017 SSIC Product Process Course for Contracted PDP Agents

- After completing the first three sections click on the 2017 Certification for Contracted PDP Agents and accept that you have completed the courses
 - AHIP and Gorman are accepted, however, not required but it will satisfy 3 of the 5 certification steps. No discount is offered. Steps to upload: To receive credit for your AHIP/Gorman coursework once you've completed SilverScript training, please submit your 2017 Medicare Part D certificate of completion by
 - 1- Uploading the certificate to Silver Mail(upper left corner of the Portal)
 - 2- Emailing your certificate to ProducerSalesResource@Caremark.com with "AHIP/Gorman TrainingCertificate" and your SilverScript Agent ID in the email subject line, or
 - 3- FAXing your certificate to 1-866-208-5262.
 - Your AHIP/Gorman credit within 5 business days. You'll see a score of 98. That's the indicator that you received credit for completing the AHIP/Gorman curriculum.